

Connecticut Department of Revenue Services GGB Work Session responses to follow up questions:

(1) Summary of positions (authorized, funded, filled, vacant); for vacant positions awaiting refill please provide a status update.

FY2021:

Authorized 627

Funded: 571

Filled: 550 (includes 7 HR staff)

Vacant: 77

Awaiting Refill: 21 (approved)

6 (pending submission for approval)

FY2022:

Proposed Authorized: 625

Funded: 594

Proposed Filled: 568

Vacant: 57

Awaiting Refill: 25

(2) Breakdown of total amount of COVID relief funds (state and federal) received by the agency and what they were used for.

COVID Reimbursements from state COVID relief funds:

Laptops \$477,420

Headsets \$8,382

WI-FI Dongles \$656

Video Conferencing \$2,272

PPE/Supplies \$24,166

Total: \$512,896

(3) Details on the proposed captive insurers initiative, including calculations breaking down how revenue estimates were derived and what they assume:

The department has no information that is responsive to this question. The CID proposed the initiative and the fiscal impact was determined by the Office of Policy and Management. We would respectfully refer you to OPM for data on this.

(4) Programmatic data, Statistics and detailed information on audit and compliance activities, including trend data

Assessment Data	Number of Audits	Amount Assessed
FYE June 30, 2020	82,844	\$359,003,324
FYE June 30, 2019	197,066	\$662,202,797

FYE June 30, 2018	166,259	\$449,979,270
FYE June 30, 2017	167,702	\$551,327,129

(5) Details on the proposed Bridgeport office closure

Break out of savings estimate, impact on personnel (number impacted, transferred, laid off etc), potential customer service impacts

Premise Rent Expenses \$21,436

Electricity \$10,973

Premise Expenses \$26,753

Office Supplies \$27,986 (Entire Agency, not just Bridgeport)

Out of State Travel \$25,000 (Entire Agency, not just Bridgeport.)

Note: Once COVID travel restrictions are lifted, out of state travel expenses will resume.

Total Estimated Savings: \$112,148

2 DRS positions were impacted by providing full time telework to continue to serve taxpayers in the Bridgeport area. No transfers or layoffs occurred.

The customer service impacts are minimal as the agency is now providing more communication channels which has increased the agency's capacity to serve many more taxpayers in the greater Bridgeport area. In addition, we have partnered with groups such as the Connecticut Library Association, the Connecticut Town Clerks Association and tax services such as VITA (Voluntary Income Tax Assistance) to assist in disseminating state tax information.